

STATEMENT OF WORK WITH NO LOANER OPTION

NO LOANER OPTION - MEDICAL EQUIPMENT FULL SERVICE MAINTENANCE STATEMENT OF WORK

GENERAL REQUIREMENTS:

The effort required hereunder shall be performed in accordance with this Statement of Work and in accordance with all other terms and conditions set forth herein.

The contractor shall provide all services, materials and equipment necessary for the repair/maintenance of the Sterilizer units, Washer/Decontamination units, and GTS Boiler units located at the 13 Area Dental Clinic - Marine Corps Base, Camp Pendleton; 22 Area Dental Clinic - Marine Corps Base, Camp Pendleton; Miramar Dental Clinic, Marine Corps Air Station, San Diego; 29 Palms Dental Clinic - Twentynine Palms, CA; and Yuma Dental Clinic - Marine Corps Air Station, Yuma, AZ to ensure dependable and reliable equipment operation. The scope of work performed under these specifications includes the furnishing of all labor, and parts to perform all repairs on equipment listed, to assure continued operation at their designed efficiency and capacity.

PREVENTIVE MAINTENANCE:

- Perform service repair/maintenance to industry standards.
- Insure that only FULLY QUALIFIED FIELD ENGINEERS and TECHNICIANS who have gone through original equipment manufacturer (OEM) or comparable third party service schools for the above mentioned equipment, shall be employed in the performance of any and all work performed under this contract. Upon request, the contractor shall provide training certificates (or notarized copies) to the Dental Repair Branch for verification. The highest standard of professional capability and electrical/mechanical workmanship is to be maintained throughout the life of this contract.
- Make repairs to the extent necessary (as determined by inspection tests or disassembly) to ensure a functional system that will efficiently serve its intended purpose.
- **CORRECTIVE MAINTENANCE:** Correct inoperable condition in a timely manner. Immediately upon contract award, the contractor shall provide Dental Repair Branch an emergency telephone number. Contractor shall respond no later than eight (8) hours after telephone notification.
- Provide only the work necessary to restore the equipment to a serviceable/operating condition by adjustments, replacement parts, or minor repairs when it is determined that extensive repairs and parts replacements are not necessary.
- Equipment improvements/modifications shall be made only upon Dental Repair Branch written approval and direction.
- Notify the Dental Repair Branch immediately upon receipt of OEM or replacement parts/equipment safety recalls notices.
- Insure that original design and functional capabilities will not be changed, modified, or altered unless the Dental Repair Branch authorizes such changes.
- Provide suitable OEM recommended repair equipment/tools required for the satisfactory execution of all repairs made.
- Furnish manufacturer OEM approved lubricants and lubricate wear points within the equipment.

- Extend to the Government all commercial warranties on replacement parts, consistent with standard industry practices.
- Maintain an adequate spare parts inventory.

TITLE TO EQUIPMENT: The contractor shall not assume possession or control of any part of the equipment. The Government retains ownership to title thereof.

LIABILITY: The contractor shall not be liable for any loss, damage, or delay due to any cause beyond his reasonable control including but not limited to, acts of government, strikes, lockouts, fire, explosion, theft, floods, riot, civil commotion, war, malicious mischief or acts of God.

UTILITIES: The contractor may use Government utilities, (e.g., electrical power, compressed air, and water) that are available and required for any service performed under this contract. The building engineer, to ensure compatibility with the Naval Hospital Camp Pendleton electrical wiring and equipment, must approve contractor electrical equipment.

ACCESS TO EQUIPMENT: The contractor shall be provided reasonable access to all equipment that is to be serviced and utility outlets required to do the service. The contractor shall be free to start and stop all primary equipment incidentals to the operation of the maintained equipment after permission is received from on duty personnel responsible for such equipment.

CONTRACTOR CHECK-IN/CHECK-OUT: The Contractor, or his representative, is required to report to the Materiel Management Dept, Contracting Division for Visitor Badges during the hours of 0730 - 1600 hours, Monday through Friday, prior to and upon completion of any service/repair performed.

FIELD SERVICE REPORTS: The contractor, or his representative shall furnish to;

HM1 Micheal Foy
 Leading Petty Officer, Dental Repair Dept.
 1st Dental Bn/Naval Dental Center, Bldg 2621
 Marine Corps Base
 Camp Pendleton, CA 92055-5221
 Phone: (760) 725-4279
 E-mail: Michael.Foy@med.navy.mil

a legible copy of the Field Service Report upon completion of work performed. The contractor, or his representative, shall complete the Government copy of this Field Service Report to include the following:

- Date and Time Notified
- Date and Time Arrival
- ECN (Equipment Control Number), Type, serial # and model #
- Time expended repairing/servicing
- Description of malfunction
- General Description of replaced parts and service performed
- Comments as to cause of malfunction

FIELD SERVICE REPORTS ARE REQUIRED PRIOR TO APPROVAL OF ALL INVOICES

GOVERNMENT PERSONNEL: NHCP or Naval Dental Center employees will not perform maintenance or attempt repairs to equipment while such equipment is under the purview of this contract unless agreed to in writing by the contractor.

PARTS AVAILABILITY: To ensure minimal equipment downtime, the contractor shall maintain replacement repair parts and materials necessary to perform each repair or supply said parts and materials within three (3) days.

COMPENSATION:

Labor: All compensation for labor is included in the contract price.
Parts and materials: All compensation for parts and materials is included in contract price.

Parts/Supplies Quality: Parts and Supplies provided under this contract shall be guaranteed to be equal in all respects, including performance, interchangeability, durability and quality to the OEM parts when new or as presently recommended by the manufacturer.

PREVENTIVE MAINTENANCE AND CORRECTIVE MAINTENANCE SCHEDULES

Services will be required based upon the following schedules:

PREVENTIVE MAINTENANCE: (Check One)

<input type="checkbox"/>	One (1) time per fiscal year	
<input type="checkbox"/>	Two (2) times per fiscal year	
<input checked="" type="checkbox"/>	Four (4) times per fiscal year	Jan/ Apr/Jul/Sep

CORRECTIVE MAINTENANCE (Check One)

<input checked="" type="checkbox"/>	Monday - Friday, 0800-1600 hrs.
<input type="checkbox"/>	Seven (7) days per week, hours coverage

-End of Statement of Work-